The University of Texas at San Antonio

Job Description

Job Title:           Enterprise Network Engineer
Code:            17505
Salary Grade:            63
FLSA Status:             Exempt
Department/Division: Office of Information Technology – Infrastructure Services
Reports To:       Senior Enterprise Network Engineer

Summary

Function: Under close supervision, responsible for the installation, testing, administration, and documentation of enterprise network hardware, software, shared components and networking protocols

• Scope:

Duties

• Typical:
  1. Plans and designs implementation of new network hardware, technologies, and applications. Documents processes, procedures, and proposes improvements.
  2. Architects, manages, tests, and provides support to multiple enterprise-wide network infrastructure environments.
  3. Designs, installs and supports enterprise-wide network components, technologies and related infrastructure, e.g., Wireless, WAN, LAN, VPN, IP addressing.
  4. Architects and implements security for network protection and client access.
  5. Analyzes network requirements from functional specifications.
  6. Develops and maintains hardware and software documentation standards in enterprise data center environment.
  7. Consults on network design; coordinates required changes to campus network Infrastructure.
  8. Schedules and performs installation and upgrades and maintains them in accordance with established Information Technology policies and procedures.
  9. Monitors and tunes the network to achieve optimum performance levels.
 10. Recognizes and troubleshoots problems with network hardware and software.
 11. Ensures configuration recoverability by implementing a schedule of system backups.
 12. Conducts routine hardware and software audits of network devices to ensure
compliance with established standards, policies, and configuration guidelines.

13. Develops and maintains a comprehensive network hardware and software configuration database or library of all supporting documentation.

14. Assists with special projects, as needed.

15. Knowledge of all Microsoft Office software and able to learn and use institutional software system

16. Complies with all State and University policies.

- Periodic:
  1. Occasional travel may be required.
  2. Other duties may be assigned

Education

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<tr>
<th>Required</th>
<th>Preferred</th>
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<tbody>
<tr>
<td>Bachelor’s degree from four year college or university within area of assigned responsibility. Technical training and/or experience may be substituted for a degree on a year for year basis</td>
<td>N/A</td>
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Other Requirements

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<th>Required</th>
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<td>While performing the duties of this job, the employee is regularly required to sit and talk or hear. The employee is occasionally required to stand or walk. The employee must occasionally lift and move up to 60 pounds.</td>
<td>N/A</td>
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Experience

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<th>Required</th>
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| Four years of experience in a networking and communications environment.

Intermediate knowledge of common network hardware and cabling including Ethernet, Routers, Switches, Wireless access points and other associated hardware.

An intermediate understanding of IP Networking, Routing, Switching and Network Operating Systems (e.g., IOS, JunOS, including configuration, processes, files and I/O systems; networking services and common routing protocols (OSPF, RIP, Static). | N/A |
**Equipment**

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<th>Possible</th>
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<td>Ability to design, promote, and implement change control and configuration management, high availability systems, structured design and support methodologies.</td>
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<td>Ability to perform complex performance analysis of network systems and other related components</td>
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**Working Conditions**

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<th>Usual</th>
<th>Special</th>
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<td>While performing the duties of this job, the employee is occasionally exposed to extreme cold and risk of electrical shock. The noise level in the work environment is usually moderate.</td>
<td>Occasional travel may be required</td>
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**Supervision**

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<td>Direct supervision from Senior Enterprise Network Engineer.</td>
<td>May supervise assigned staff.</td>
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**Accuracy**

Proficiency in all phases of the duties performed.

**Security Sensitive**

Specific job requirements or physical location of some positions allocated to this classification may render the position security sensitive, and thereby subject to the provisions of section 51.215 Texas Education Code.

**Internal Control**

Within the scope of position duties, responsible for seeing that operations are effective and efficient, assets are safeguarded, reliable financial data is maintained, and applicable laws, regulations, policies, and procedures are complied with.