# The University of Texas at San Antonio

#### Job Description

Job Title: Transportation Supervisor

Code: 16351

Salary Grade: 56

FLSA Status: Non-Exempt

Department/Division: Campus Services/Vice President for Student Affairs

Reports To: Assistant Director, Transportation

#### **Summary**

• <u>Function</u>: Manages the day-to-day operations of UTSA Transportation services by ensuring the efficiency of staffing, scheduling, and vehicle maintenance.

• <u>Scope</u>: Responsible for management of personnel, vehicles, and administrative

matters in collaboration with the Assistant Director of Transportation.

#### Duties

- <u>Typical</u>:
- 1. Prepares, manages, and evaluates employee work schedules, and delegates work/route assignments as necessary to ensure route coverage.
- 2. Serves as the Transportation liaison with campus partners in the scheduling, coordination, and billing of transportation services for special events.
- 3. Oversees the vehicle maintenance program by: monitoring work orders and coordinating with approved vendors repair and maintenance of vehicles; verifying vehicle inspections are complete and submitted in compliance with departmental, University, State, and Federal regulations; and manages inventory of parts and supplies utilized for routine vehicle maintenance.
- 4. Assists in the recruitment, hiring, evaluation, and disciplinary processes of transportation employees. Identifies, prepares, and conducts training opportunities for new and existing personnel.
- 5. Prepares, analyzes, and presents transportation operation reports, including but not limited to: passenger counts, vehicle mileage and usage, fuel consumption, and route evaluations.
- 6. Works in collaboration with Assistant Director to develop, maintain, and manage transportation standard operating procedures.
- 7. Monitors employee execution of safe transportation practices in accordance with departmental, University, State, and Federal guidelines.
- 8. Establishes and maintain effective working relationships with University personnel, subordinates, and the public.
- 9. Assists in promoting ongoing customer service excellence and quality assurance.

JC 16351 Updated: 01/14/2019

- 10. Performs other duties as assigned
  - <u>Periodic</u>:
    - Perform duties of subordinates as necessary to meet operational needs of the University.

### Education

| Required                         | Preferred                            |
|----------------------------------|--------------------------------------|
| Two years (60 hours) of college. | Bachelor's Degree from an accredited |
|                                  | university.                          |

## Other Requirements

| Required                                 | Preferred |
|--|-----------|
| Texas CDL Class B License with air brake | N/A       |
| and passenger endorsement.               |           |
| Criminal Background Check (CBC).         |           |

## Experience

| Required                                       | Preferred |
|--|-----------|
| Two years of experience in a lead,             | N/A       |
| dispatching, or supervisory role in a large    |           |
| shuttle, transit, or transportation operation. |           |

## Equipment

| Required                                       | Preferred |
|--|-----------|
| Personal computer and Microsoft                | N/A       |
| applications, standard office equipment, hand- |           |
| held two-way radio, shuttle bus                |           |

# **Working Conditions**

| Usual   | Special                                 |
|---|---|
| Normal office conditions.                     | May require evening and/or weekend work |
| Exposure to seasonal weather while driving or | for special events.                     |
| walking on campus to train, supervise, and    |   |
| evaluate subordinates.                        |   |

## Supervision

| Received                                    | Given                                      |
|---|--|
| General supervision from Assistant Director | Direct supervision to shuttle bus drivers. |
| of Transportation.                          |  |

JC 16351 Updated: 01/14/2019

#### Accuracy

Proficiency in all phases of the duties performed.

## Security Sensitive

Specific job requirements or physical location of some positions allocated to this classification may render the position security sensitive, and thereby subject to the provisions of section 51.215 Texas Education Code.

#### Internal Control

Within the scope of position duties, responsible for seeing that operations are effective and efficient, assets are safeguarded, reliable financial data is maintained, and applicable laws, regulations, policies, and procedures are complied with.

JC 16351 Updated: 01/14/2019